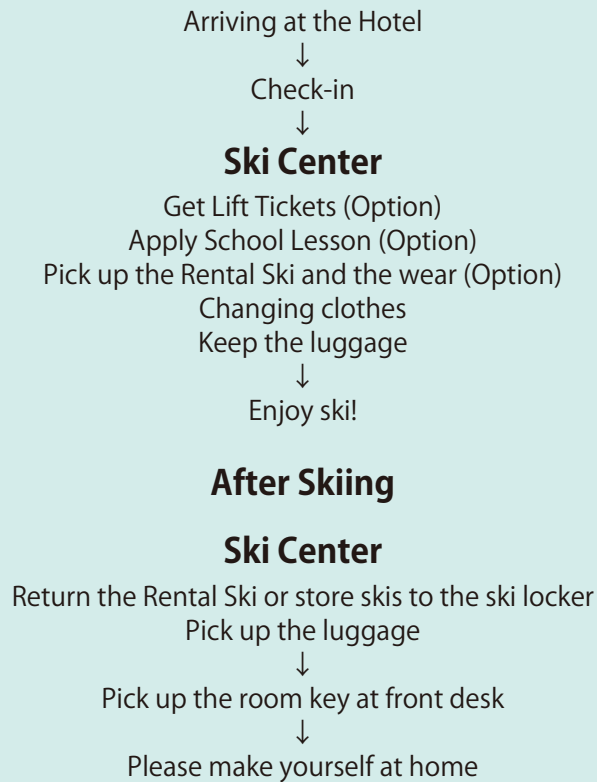


Welcome to NASPA New Otani! Please enjoy your Ski and Stay!!

Play in the snow before check-in at the Hotel



Play in the snow after check-out at the Hotel



Main

Front

Check-in

- *Please note that present the passport of all guests.
- We request you to leave a deposit or credit card authorization.
- *If you have booked plan with the lift ticket, you can receive the ticket here.

Check-out

Safe deposit box

Parcel Delivery

Domestic delivery only

- *For the airport delivery, please note it takes one extra day on top of the standard delivery.
- *The arrangement for the day is closed at **4:00pm**
- *We accept payment by Cash only.

Ski Center

Ticket Counter

Lift ticket and NASPA Kids Garden ticket sales

- *We accept payment by Charging room, Credit card and Cash.

Cloak Room

Cloak service

- *Valuable items should be left at front desk or stored in a coin-operated locker.

Ski Locker

- Ski lockers are available to guests between check-in time and check-out time. Usually check-in is at **3:00pm**; check-out is at **10:00am**
- You can leave your luggage in our cloak room before check-in and after check-out.
- Each locker stores a skis, boots and pole.

